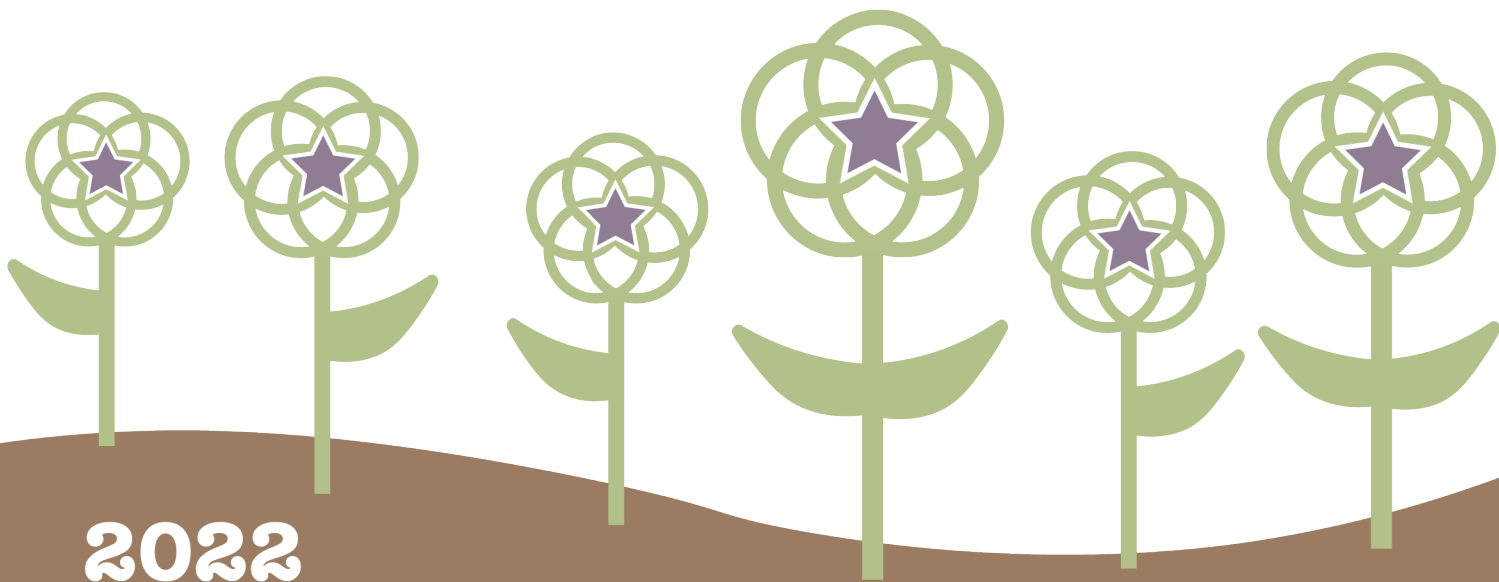


**Growing  
Community  
Together**

**NORTHEAST  
COMMUNITY  
CENTER**  **ZONE**

You Belong Here



**2022**

**Annual Report**

## Mission

Our mission is to improve the quality of life of residents in Northeast Spokane, with emphasis on social, health, economic, educational, and recreational needs.

## Vision

Our vision is thriving neighborhoods in Northeast Spokane, in partnership with residents, schools, and organizations to create community-driven supports and opportunities, assuring children and youth are safe and nurtured, residents are engaged, and all families have what they need to thrive.

## Values

- Promote a center atmosphere that honors human dignity through respect, compassion, and justice.
- Assess and respond to quality-of-life issues.
- Serve as a center of community activity, collective impact, and action.
- Amplify resident voice through support, advocacy, and facilitation of group action.
- Facilitate and support the work of service providers and community members who are meeting identified community needs.

## Numbers At A Glance

**15,499**

families served

**\$35,525**

in donated room rentals to community organizations

**105,247**

units of service

**1,616**

coats, swimsuits, winter boots, and bikes distributed to local kids

**\$1,199,051**

in 830 tax refunds from AARP Tax Aide to local residents

**318**

STA bus passes given to residents

**26,794**

hours of after school and summer programming provided

**978**

handmade scarves and hats donated by Hillyard Senior Center patrons to local kids

**750+**

pets vaccinated at Dr. Laura Talaga's monthly pet clinic

**2,429**

hours of service by 488 volunteers

**680**

Hillyard Community Campus shirts given to kids and adults from our youth art contest

**7,000**

books given to residents at our free book fair with Page 42 Bookstore

**\$18,480+**

spent at our Farmer's Market

**1,476**

housing survey respondents

**80+**

partner organizations

**\$17,500**

in gift cards given to residents for holidays and program incentives

**3,000**

rides from Special Mobility Services

**4**

new electric vehicle charging stations

# DIRECTORS' LETTERS

Belonging is a fundamental human need. People search for a sense of connection. For more than 40 years, this community center, through a community informed process, has been the focal point to give families a place to belong, a place to come together to dream, to celebrate, and to work and plan for the good of their neighborhoods. As we wrap up 2022 with a feeling of accomplishment and community, we welcome the opportunities and challenges 2023 will bring. You belong here. And, do more than belong: get involved, help, engage, make a difference for yourself and your neighbors, and make Northeast Spokane a better place to live and work. NECC is your community center.

Dave Richardson  
NECC Director



What is Collective Impact? Partners and residents supporting each other, deepening shared outcomes. In the ZONE, our community-driven solutions provide opportunities to meet the multi-generational goals of families, so that they have what they need to thrive. Reducing stress, increasing earning potential, building connections to neighbors and schools, increasing access to health and wellness, and providing a welcoming space to celebrate the rich diversity of Northeast Spokane all happens in our collective impact work at the Northeast Community Center. The result is strength, joy, and connection as residents work on making Northeast Spokane better for themselves, their children, and their neighbors. I am energized by the hard work and vision of our team, partners, Resident Steering Committee and schools as we continue to break down barriers to achieving multi-generational dreams in Northeast Spokane.

Jene Ray  
ZONE Director  
NECC Associate Director



I'm excited to see the vision of The ZONE continue with all of you. I will be your biggest cheerleader moving forward. Thank you for giving your time, talents, and resources to shape a better future for all families and children. The best is yet to come!

Amber Waldref  
Former ZONE Director



Check out our  
ZONE [video!](#)



Serving the neighborhoods of Bemiss,  
Chief Garry, Hillyard, Logan, Minnehaha,  
Nevada Heights, Shiloh Hills, and Whitman

# COLLECTIVE IMPACT

## Food Security

GREEN'S  
FRESH  
MARKET

Increased  
food security  
by 60%

2nd HARVEST

Provided  
case  
management  
approximately  
400 times

Hillyard  
Senior Center

1,600  
families  
received food  
through our twice  
weekly bread &  
baked goods  
distribution

CHAS  
health

Family  
Nutrition  
Program

Provided  
food and  
nutrition  
classes to 40  
households

Delivered  
360 food  
boxes

Family Advocates provided resources and knowledge to families to help them meet their food security goals, including cooking classes and conversations about how different foods can impact behavior and academic success for students. By working with the whole household, Family Advocates were able to increase fresh fruits, vegetables, and protein intake in households, and have families reflect on if that made a difference. They were also able to assess other needs such as housing, energy assistance, clothing, health/mental health, transportation, childcare, and many other appropriate social services they needed to thrive.

better  
health together

WASHINGTON STATE UNIVERSITY  
EXTENSION

northwest  
HARVEST

Manzanita  
House

Hispanic Business/Professional Association of Spokane  
HBPA

Latinos en Spokane  
SOLICITUD, COMUNIDAD, SOSTENIMIENTO, EDUCACION

world relief  
SPOKANE

Processed  
400 senior  
nutrition  
vouchers

Supported  
12 micro  
businesses

BEEF  
COUNTS

Hosted Beef  
Counts Food  
Distribution that  
served  
approximately 400  
households

Community  
Garden with  
56 beds

EBT  
sales  
totalled  
\$5,300

Hosted  
Weekly  
Farmer's  
Markets June-  
October





## Whole Family

"I am the Resident Steering Committee Youth Representative because I enjoy getting to be a part of what's happening, and I would like to give the youth of our community more opportunities to be there, be supported, and just more welcome." — Gydance Brown

Dinner provided to 825 people

Career Support with Providence and others



Transportation with STA

Legal and Housing Help with Volunteer Lawyers

**3 Community Resource Fairs**  
 Amerigroup

Summer Learning with CIS & SPS

Literacy with KSPS

COVID Test Sourcing

**Continued Pandemic Support**

Referred to BHT Care Connect

Continuing Education with SCC

Hillyard Farmer's Markets

Distributed backpacks filled with school supplies and food

Immigration Resources from Manzanita House

Assessed Housing Needs

Delivered food boxes & PPE to COVID affected families

Medical Insurance Support

Clothes Distribution

Drug Abuse Prevention with NEST



**Coordinated Hillyard Community Campus Action Plan**

35 children attended

Twice per week for 10 weeks

**Arabic Classes**

Moms connected on campus



Manzanita House



## Essential Skills Highlight

After attending our Essential Skills class, Brandy had a paid internship at the Hillyard Library. "Thanks again for the career & life skills assistance provided to me & others in the community by The ZONE!"



Brandy with her supervisor, Marcia.

# SCHOOL PARTNERSHIPS

Families surveyed say after school programming helped their child:

- 91% connect to other students and adults in their school
- 88% develop new skills and interests
- 76% stay up to date with homework
- 66% have a new opinion about school

**26,794 hours**  
of after school  
and summer  
programming



## Girl Scouts Spotlight

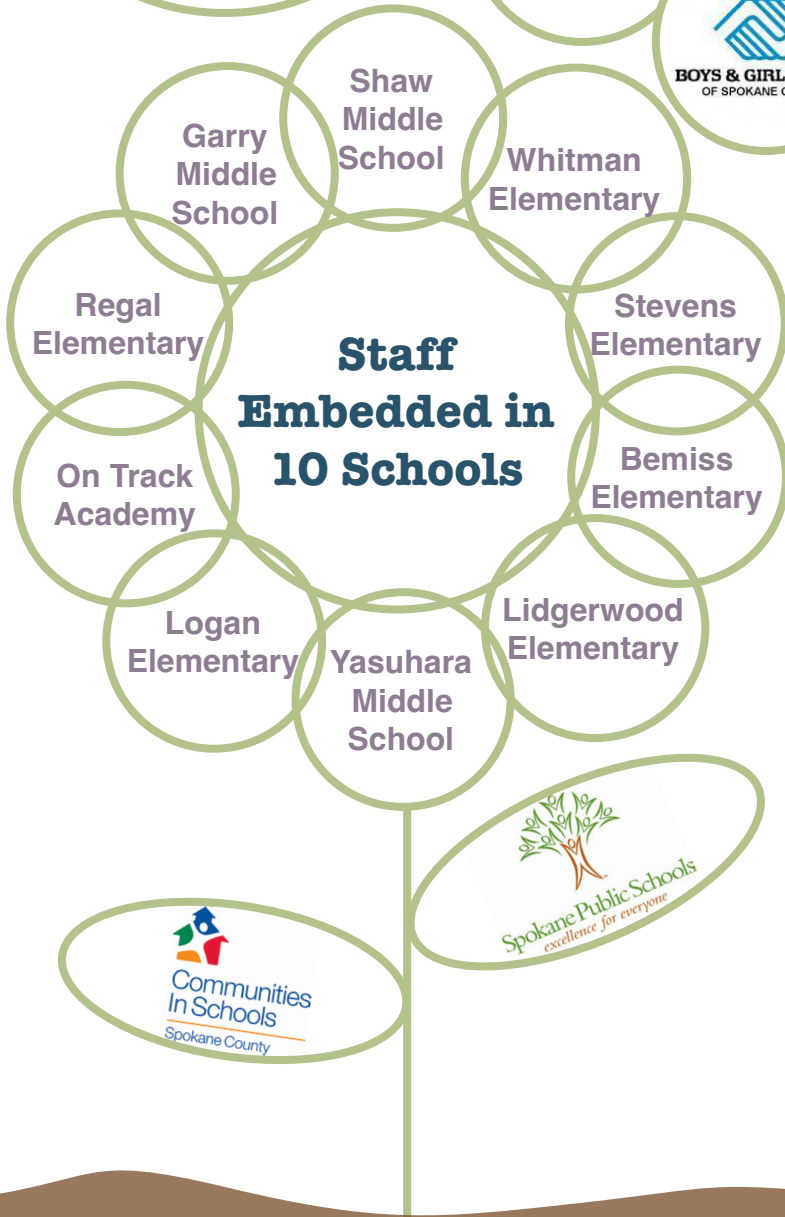
“The ZONE funding has allowed Girl Scouts to bring the full Girl Scout experience to girls who were not previously able to access it through traditional means. It also allows us to provide staffed troops, uniforms, program activities, supplies, and transportation to and from troop meetings. This pilot has been so successful that the model is being replicated in other areas of the state.”

—Natalie Giles, Outreach Program Director

Girl Scouts  
at Logan  
Elementary



**Staff  
Embedded in  
10 Schools**



Spokane Public School  
*excellence for everyone*

girl scouts  
of eastern washington  
and northern idaho

NeYc  
NORTH EAST YOUTH CENTER  
youth • teen • adult

**Program  
Partners**

Refugee & Immigrant  
Connections  
Spokane



WA | CRADLE to CAREER  
ADVOCACY NETWORK

sawa  
School's Out Washington

KSPS



# HOUSING

View the Full [Survey Results](#)



## City Wide Housing Stability Survey

In November, we conducted a Housing Stability survey, with **1,476 respondents**.

- **51%** of households have doubled up to afford housing
- **53%** of households over all income ranges support extended family
- **57%** have skipped multiple bills multiple months to pay rent
- **66%** have taken a loan to pay rent

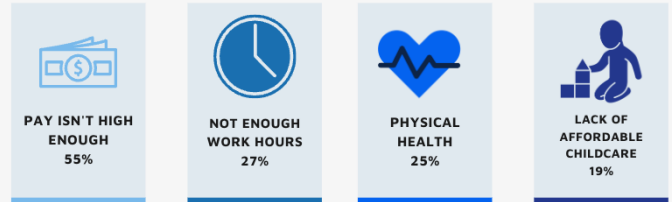
The full report was given to local and state policy makers, as well as stakeholders and the press.

“My rent has gone up \$450 in less than a year. I wish there was more monthly rental assistance out there to help pay a certain amount each month.”—Single parent making less than \$20,000/year

**Are you struggling to pay rent this month, or think you may be in the next few months?**

**77%** YES

**WHAT IS THE PRIMARY CAUSE OF YOUR DIFFICULTY IN PAYING RENT?**



**61%** Cited 2 or more of these reasons

## Eviction Prevention Outreach

Created *Facing Eviction?* flyers in six languages for renters to easily access free resources. We distributed the flyers to 50 schools and partners, reaching households throughout the entire county.

- Arabic
- Dari
- English
- Marshallese
- Russian
- Spanish



Reached over **1,430 households** by hosting and attending several events with eviction prevention resources and partners, including:

- Northwest Mediation
- Fulcrum
- Volunteer Lawyers Program (VLP)

## Assistance and Diversion

- Provided help with applying for COVID Rental Assistance to 50 people facing eviction
- Provided 12 housing vouchers and case management
- Provided countless referrals to partner organizations for help with housing, utility bills, food, diapers, and more



## United Housing Messaging Workgroup





# 2022 ANNUAL AWARDS

## Resident of the Year: Pat Castaneda

Pat started her own nonprofit, Manzanita House, serving our refugee and immigrant communities, and serves the whole family with wraparound services. She also serves on our Resident Steering Committee.

“Thank you for the collaboration, the partnership, the support, the trust, and mainly the words of encouragement. It is reassuring to know that organizations as strong and effective as yours believe in our mission and vision.”—Pat Castaneda

*The Resident of the Year Award is given to a Northeast Spokane resident who volunteers time and talent in an exceptional way to connect community and help neighbors thrive.*



## Agency of the Year: Children’s Home Society of Washington

As a campus expert in trauma informed approaches, Amanda Russell, CHS Clinical Supervisor, offers free trainings for all staff on campus. She also offers free yoga classes for staff, providing us the time to reflect, heal and re-energize so that we can walk beside Northeast Spokane families with strength and compassion.

*The Agency of the Year Award is given to a campus partner who goes above and beyond to support the entire Northeast Community Center, living into our mission of improving the quality of life for residents of Northeast Spokane.*



## Partner of the Year: Communities in Schools of Spokane County

Our shared focus of thriving students and families has created a blended team sharing resources, strategies, and relationships to increase opportunities for students and families. Deb Raub, CIS Executive Director, also serves on our Resident Steering Committee.

*The Partner of the Year Award is given to a collective impact partner whose organization innovates roles, funding, and strategy to meet community needs in Northeast Spokane.*





# LOOKING FORWARD

## Spring of 2023: The Northeast Housing Security Program

In partnership with HUD and the City of Spokane, we will increase our housing supports to include a housing diversion program aimed at stabilizing currently housed families, and providing case management to support self-sufficiency. This complements our ongoing housing voucher program in partnership with the Spokane Housing Authority.

## Summer of 2023: Coffee 2 Careers

This youth workforce development/basic employment skills program will transform the lobby area of the Northeast Community Center into a classroom/coffee shop to provide hands-on training to students aged 16–24 from Northeast neighborhoods seeking a GED and career pathway development. Wraparound services through staff and partners at NECC will be included for program participants.



## Fall of 2023: The NECC MultiCare Behavioral Health Clinic

This resident and school partner priority of increased mental health access in Northeast Spokane has led to our MultiCare partnership expanding community-based behavioral health services on site. The clinic will build capacity of all campus agencies to deliver more coordinated, holistic, specialized care. Private and public funders include the City of Spokane, Spokane County, Department of Commerce, Ballmer Group, MultiCare Behavioral Health, and The Northeast Community Center Association.



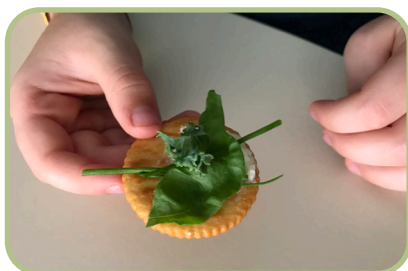
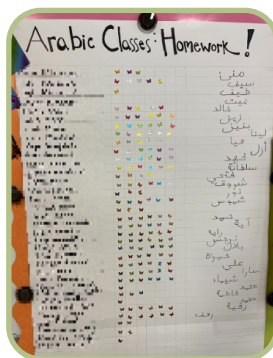
# ADDITIONAL PARTNERS

Collective Impact means shared resources and work. We have staff at the Northeast Community Center and embedded in 10 schools, creating a network of whole child/whole family supports, connectivity, referrals, and voice of the needs and dreams of our community. The strength of partnerships means no wrong door. We can support the holistic needs of all members of the household. Bread is the beginning of a conversation about finding diapers. Housing is the start of a conversation about escaping family violence. Energy assistance is the beginning of a conversation about eviction prevention. Only through connectivity, coordinated referrals, and programming can we assure the resident experience and wraparound needs are centered, leading to thriving families, neighborhoods, and community.





# YOU BELONG HERE





# Partner Agencies



Children's Home Society



Community Court



Hillyard Senior Center



Make It Spokane/NE PDA



Northeast Child Development Center  
(Head Start & ECEAP)



Northeast Support Team (NEST)



SNAP



SPD Community Outreach



Unify Community Health



WIC

## 2023 Board of Directors

Betty J. Craipo  
*President*

Alvaro Figueroa  
*Vice President*

Paul Hamilton  
*Secretary*

Eric Owens  
*Treasurer*

Matt Sonderen  
*Past President*

Sean Bresnahan  
*Board Member*

Eric Christiansen  
*Board Member*

Dr. Brian Davenport  
*Board Member*

Kristin Goff-Wendle  
*Board Member*

Jarren Long  
*Board Member*

Holly Renga  
*Board Member*

## Event Hosting

The Northeast Community Center has over 68,000 square feet of rental space for your next event! We host:

- Seminars
- Meetings
- Wedding receptions
- Anniversary parties
- End of life celebrations
- Church gatherings
- Cultural events
- And MORE!

# NORTHEAST COMMUNITY CENTER ZONE

## Contact Us

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t: 509.487.1603

w: [necommunitycenter.com](http://necommunitycenter.com)  
[thezonespokane.org](http://thezonespokane.org)  
Tax ID: 91-1196071

4001 N. Cook St., Spokane, WA 99207

Hours of Operation: M–F, 8:00 am–5:00pm